Remote desktop to CITRIX and Windows servers

Users have the option of establishing a remote desktop connection from TightGate-Pro to accessible servers that support the RDP protocol.

Prerequisite

The following settings must be made:

- As administrator *config* under **Network > RDP/Citrix server** all servers accessible via RDP must be entered.
- As administrator *config* under **System defaults > User shell** the use of the shell must be permitted for users.
- It must be ensured that the TightGate users who establish the RDP connection have the **menu** menu in their menu options. The settings are made by the administrator *maint* in the user administration.

Hinweis

Only connections via the standard port 3389 are currently supported. If you use a different port, please contact the technical customer service team at m-privacy GmbH .

Creating a connection

If you want to configure and set up a new connection to a server via Remote Desktop, log in to TightGate-Pro via TightGate-Viewer and then open it via **Menu > Utilities > Terminal** to open a terminal session.

In the console, you can use the remote desktop programme by entering the following command:

```
remmina
```

Instructions for creating new connections can be found on the following external website: Remmina User's guide

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