

Maintenance and updates

Under the menu item **Services > Maintenance**, the access procedure to the update server is set in order to be able to carry out remote maintenance or install updates for TightGate-Pro.

Note

The relevant settings apply to all nodes in computer networks (cluster systems), with the exception of the menu option **Redirected remote port**. This setting is made individually for each node so that individual nodes can be accessed at the same time via remote maintenance.

These setting options are available:

| Menu item | Description | Recommended value |
|--------------------------------|--|---|
| Connection method(*) | <p>Selection of the connection method for how TightGate-Pro can obtain updates from the update servers of m-privacy GmbH . Depending on availability in the network, the appropriate connection method can be selected:</p> <p>SSH-443 If TightGate-Pro has unrestricted access to the Internet on port 443 and is also authorised to use the SSH protocol via the port, this value should be used.</p> <p>SSH out If TightGate-Pro can establish outgoing SSH connections via port 22, this value should be used. The update connection can be restricted here at the firewall to the IP address 85.214.123.128.</p> <p>HTTP Proxy SSL HTTP Proxy Connect If TightGate-Pro accesses the Internet via a proxy, one of the proxy methods should be used.</p> <p>Note: The connection method SSH out should only be used if the other methods do not work, as these methods do not distribute the load across the various update servers of m-privacy GmbH .</p> | SSH-443 or HTTP proxy , alternatively SSH outgoing |
| Administration by m-privacy(*) | Specifies that the maintenance IPs of m-privacy are included in the list of authorised IPs for Admin Networks . | |
| Redirected remote port | Port via which the technical customer service of m-privacy GmbH connects to your TightGate-Pro. The remote maintenance port is only activated if the administrator maint explicitly opens the remote maintenance access. | Consult the m-privacy GmbH . |

After configuration, the settings must be saved and applied via the menu options **Save** and **Apply**.

From:
<https://help.m-privacy.de/> -

Permanent link:
<https://help.m-privacy.de/doku.php/en:tightgate-pro:konfiguration:dienste:wartungszugang>

Last update: **2025/09/23 13:29**

