

# Renaming user IDs to TightGate-Pro

These instructions describe the procedure for the automated renaming of user IDs in TightGate-Pro using a CSV file provided by the customer. Please note that the automated renaming works for all login types of TightGate-Pro user administration, with the exception of [User administration with access data](#) (user name and password).

## Creation of the CSV list

The CSV file serves as the basis for the renaming and must fulfil the following requirements:

- File extension: **.csv**
- No table header (no headings)
- Field separator: **Semicolon (;)**
- No special characters or spaces. Allowed are **only** lower case letters (**a-z**), numbers (**0-9**) or the underscore **\_**

### Column definition

Column	Contents	Notes
1	New user name	No umlauts, special characters or spaces
2	Old username	No umlauts, special characters or spaces

A CSV file could therefore look like this:

[tgpro\\_change.csv](#)

```
newname;oldname
```

## Import / change / delete a CSV file

In order for the import to take place, the CSV list with the user names to be renamed must be created externally and copied into the transfer directory of the user **config** transfer directory at TightGate-Pro.

### CSV import

The initial import of a CSV list is performed by importing the created CSV list. The CSV list must already be in the administrator's transfer directory **config** then it can be imported as **maint** can be imported.

- Login as user **maint**
- Navigate to: **User administration → Import renaming list**
- Select and import the previously uploaded CSV file
  - The system confirms a successful import

## Change CSV

A CSV list is changed by overwriting the existing list with a new CSV file. This must be created in advance and copied to the transfer directory of **config** transfer directory.

- Login as user **maint**
- Navigate to: **User administration → Import renaming list**
- Select and import the new CSV file previously uploaded
  - The system confirms a successful import
  - The new list completely replaces the previous list

## **Achtung**

The import of a new list **overwrites** the previous list without a backup.

## Delete CSV

A CSV list is deleted by overwriting the existing list with a new empty CSV file. This must be created in advance and copied to the transfer directory of **config** transfer directory.

- Login as user **maint**
- Navigate to: **User administration → Import renaming list**
- Select and import the empty previously uploaded CSV file
  - The system confirms a successful import
  - **Delete the list:** By importing an **empty** CSV file, the existing list can be overwritten and thus emptied.

## **Hinweis**

All changes take effect immediately after the import on individual systems as well as in the cluster.

# **Customisation of the TightGate client**

To ensure that the renaming also takes effect on the TightGate client, the content of the folder **%APPDATA%\vnc** must be deleted.

## **This is how the renaming works**

The renaming takes place **automatically** the next time the affected user logs on.

The first time you log in with the **new user name** the system checks the list and if there is a match, the old user name is automatically renamed to the new user name, including the transfer of the associated data.

If the new user already exists because he/she logged in before the list was imported or has already been renamed from the list, the entry is ignored. **the entry is ignored** and no changes are made.

## Hinweis

If the user administration of TightGate-Pro is carried out via Active Directory, please check whether the clear names are also retrieved from TightGate-Pro when logging in. [clear names are also retrieved from the AD](#) when logging in. If the function is activated, the new clear name is also retrieved from the AD when the user is renamed. If the function is deactivated, only the user ID will be renamed, but the clear name will be retained.

## Summary

The renaming is based on a CSV file maintained by the customer and is carried out via the user **maint** user in TightGate-Pro. The change is made automatically at the next login, provided the conditions are met.

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