Frequently asked questions

TightGate-Pro

- TightGate-Pro: The following error message appears: "Error writing to the .tglock file" What should I do?
- TightGate-Pro: The administration interface of TightGate-Pro looks chopped up under Putty. How do I adjust this?
- TightGate-Pro: View source code packages for TightGate-Pro
- TightGate-Pro: By default, images are printed in the mail programme of TightGate-Pro. How can this be switched off?
- TightGate-Pro: Using a proxy with user authentication?
- TightGate-Pro: Determine the MIME type of a file?
- TightGate-Viewer: Desktop shortcut of a TightGate-Viewers for password login?
- TightGate-Pro: How can I transfer backups manually?
- TightGate-Pro: Provide bookmarks centrally
- TightGate-Pro: Customised terms of use
- TightGate-Pro: Display TightGate connections (Max, Ø)?
- TightGate-Pro: Which webmeeting platforms are supported by TightGate-Pro?
- TightGate-Pro: Test webcam and microphone with TightGate-Pro
- TightGate-Pro: How to use Webex with Firefox
- TightGate-Pro: How to use Zoom with Firefox
- TightGate-Pro: When using TightGate-Viewerunder Citrix, the clipboard does not transfer umlauts (correctly)
- TightGate-Pro: Provide root CA for TightGate-Viewer under Windows centrally
- TightGate-Pro: Use of own Firefox profiles
- TightGate-Pro: Blurred display of TightGate-Pro under Windows
- TightGate-Pro: Loading backups on Windows server
- TightGate-Pro: Customise Firefox using a policy
- TightGate-Pro: Customise Chrome using a policy
- TightGate-Pro: Run TightGate-Viewer as a different user (Windows 10)
- MagicURL: Set up TGPP and TGPPS help protocols on Windows
- TightGate-Pro: Use of the TOR browser
- TightGate-Pro: Proxy authentication with kerbeors ticket
- TightGate-Pro: No sound playback - What to do?

If you have any further questions, please contact us by e-mail at support@m-privacy.de

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