

Which web meeting/web conference platforms are supported by TightGate-Pro?

There are various providers of services on the Internet that can be used to show presentations, hold meetings or carry out video transmissions. The following overview shows which functionalities of the individual providers (or products) can be used via TightGate-Pro.

If you are using other providers, you are welcome to contact the support team at m-privacy GmbH for assistance via TightGate-Pro.

Provider	Browser	Functions					Comment
		Participation	Chat	Screen Share	Microphone	Webcam	
Webex	Firefox	Yes	Yes	Yes	Yes	Yes	Notes on the use of Webex. → Link to Cisco's "Firewall configuration for Webex services"
BigBlueButton	Firefox Chrome	Yes	Yes	Yes	Yes	Yes	Full support in Firefox. → Link to GitHub's "Firewall configuration for Big Blue Button"
Zoom	Firefox Chrome	Yes	Yes	Yes	Yes	Yes	Notes on the use of Zoom. → Link to Zoom's "Firewall configuration for Zoom"
Microsoft Teams	Chrome	Yes	Yes	Yes	Yes	Yes	Full support via the Chrome browser, no camera possible under Firefox. → Link to Microsoft's "Firewall configuration for Microsoft Teams"
GoToMeeting	Chrome	Yes	Yes	Yes	Yes	Yes	Full support under Chrome. Firefox is not supported by the provider. → Link to GoTo's "Firewall configuration for GoTo Meeting"

Provider	Browser	Functions					Comment
		Participation	Chat	Screen Share	Microphone	Webcam	
FastViewer	Firefox Chrome	Yes	Yes	No	?	?	Control and initiation only via client application. → Link to Matrix42 "Firewall configuration for FastViewer"
Mikogo (formerly BeamYourScreen)	Firefox Chrome	Yes	No	No	?	?	Control and initiation only via client application. → Link to Zendesk's "Firewall configuration for Mikogo"
TeamViewer	No	No	No	No	No	No	No web meeting via browser. Can only be used via client application.
Skype	Chrome	Yes	Yes	No	Yes	Yes	Audio and video fully usable via Chrome add-on.
Skype for Business	No	No	No	No	No	No	No support.
Adobe Connect	No	No	No	No	No	No	No support.

The table only represents a snapshot. The support of individual components may change due to changes in the functionality of individual providers. The components marked with ? fields have not yet been fully tested, so no statement can be made in this regard.

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