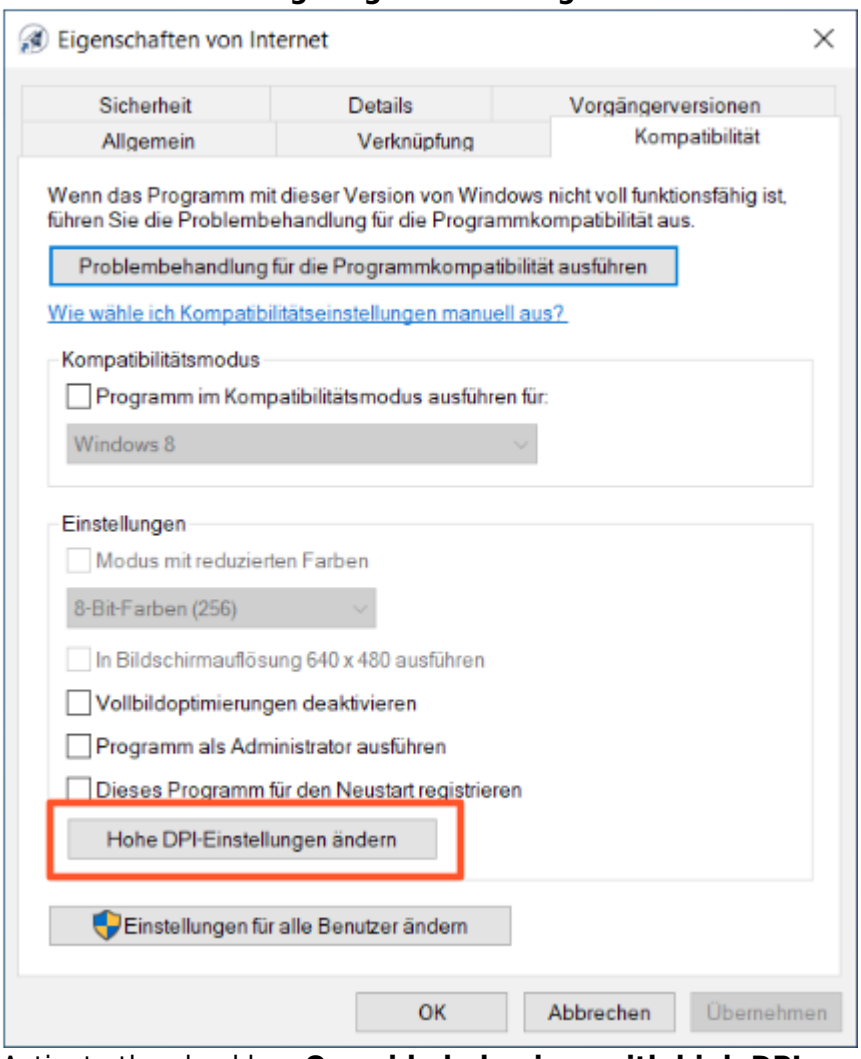
Blurred display of TightGate-Pro under Windows

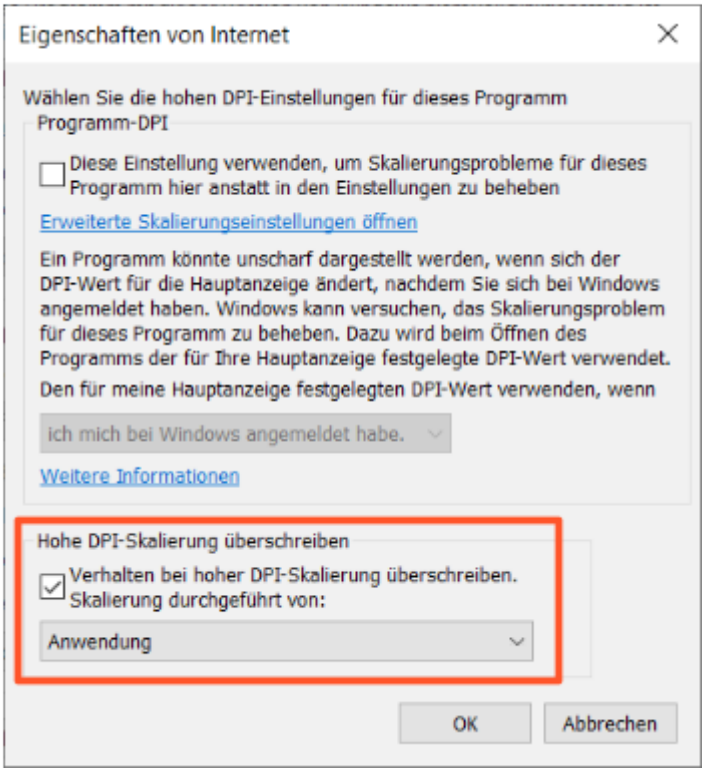
Under Windows, the display of TightGate-Pro may be distorted on devices with a high DPI display. The problem is caused by automatic scaling under Windows. As the Windows operating system cannot scale the content of the TightGate-Viewernatively, the pixels are simply scaled, which causes the distorted display.

The solution:
To rectify the distorted display under Windows, the scaling of the display should be carried out by TightGate-Viewer and not the Windows operating system. To set this, please proceed as follows:

1. Close the TightGate-Viewer.
2. Right-click on the application name (vncviewer.exe) in Explorer or in the Start menu or right-click on the desktop icon **Internet**. Select **Properties** and select the tab **Compatibility** tab and then select **Change high DPI settings** from.



3. Activate the checkbox **Override behaviour with high DPI scaling** checkbox and make sure that the scaling is set by the **application** is performed by the application.



4. Log in again at TightGate-Viewer, the distortion should no longer occur.

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