

When using the TightGate-Viewer under Citrix, the clipboard does not transfer umlauts (correctly)

If TightGate-Pro is used via a Citrix server and thin clients are used, it can happen that the transfer of umlauts via the clipboard does not work correctly. Check the following:

In the Citrix configuration file **All_Regions.ini** in the section **[Virtual Channels\Keyboard]** the parameter **UseEUKS** to **1** must be set:

```
[Virtual Channels\Keyboard]  
UseEUKS=1
```

The following link may also be helpful:

<https://wiki.openthinclient.org/omd20191/openthinclient-manager/anwendungen/citrix-client>

From:

<https://help.m-privacy.de/> -

Permanent link:

https://help.m-privacy.de/doku.php/en:faq:tightgate_pro_citrix_clipboard

Last update: **2024/01/28 19:40**

