When using the TightGate-Viewer under Citrix, the clipboard does not transfer umlauts (correctly)

If TightGate-Pro is used via a Citrix server and thin clients are used, it can happen that the transfer of umlauts via the clipboard does not work correctly. Check the following:

In the Citrix configuration file **All_Regions.ini** in the section **[Virtual Channels\Keyboard]** the parameter **UseEUKS** to **1** must be set:

```
[Virtual Channels\Keyboard]
UseEUKS=1
```

The following link may also be helpful:
https://wiki.openthinclient.org/omd20191/openthinclient-manager/anwendungen/citrix-client

From:
https://help.m-privacy.de/ -

Permanent link:
https://help.m-privacy.de/doku.php/en:faq:tightgate_pro_citrix_clipboard

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