

Use of the "TightGate-Pro Extension" for Chrome

These instructions describe step by step how the **TightGate-Pro extension** is installed, set up and used effectively. The extension was developed as a supplement to the ReCoB system TightGate-Pro to transfer links that link to the free Internet directly to the TightGate-Viewer.

Prerequisite

For the **TightGate-Pro extension** works, it is necessary that the software **TightGate-Viewer** version 4.3.9 or higher is installed and configured.

The software **TightGate-Viewer** can be downloaded here for free:

<https://www.m-privacy.de/download-center/>

The installation and configuration of the **TightGate-Viewer** is described here:

<https://help.m-privacy.de/doku.php/tightgate-pro:client:windows-vnc>

Installation of the TightGate-Pro extension

The TightGate-Pro extension is installed in the following steps:

- Open the Chrome Web Store in the Chrome browser via: <https://chrome.google.com/webstore>
- Enter the term **TightGate-Pro extension** in the search field of the Chrome Web Store and select the **TightGate-Pro extension** in the search results.
- Click on the button **Add to Chrome** and confirm the installation by clicking **Add extension**.

Setting up the extension

After the extension has been installed, the **TightGate-Pro extension** appears in the Chrome toolbar under Extensions. The extension is active immediately after installation and requires no further configuration.



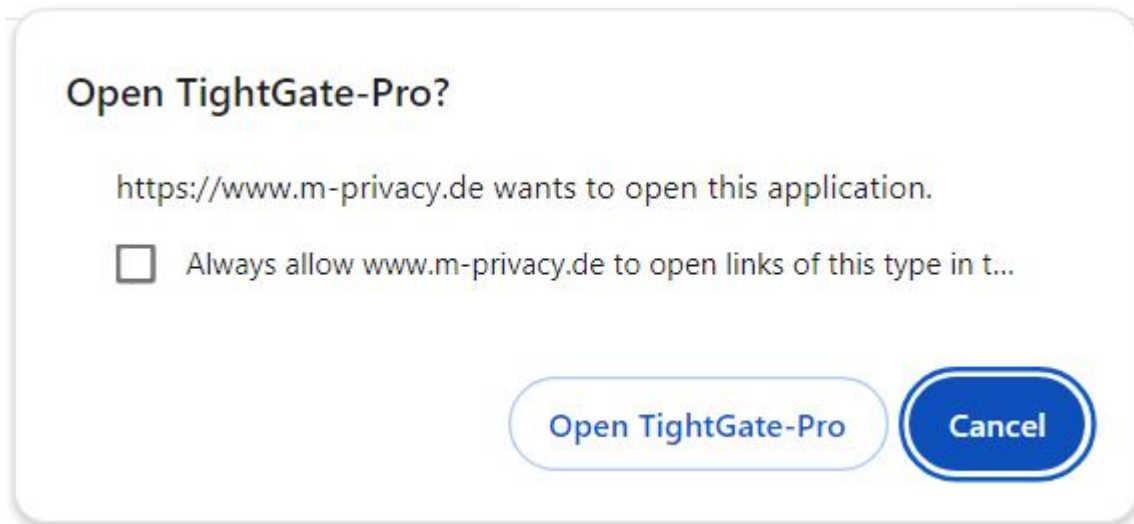
Tip The **TightGate-Pro extension** extension can also be pinned in the toolbar. To do this, click on the icon for extensions and select **Pin** right of the extension. If the **TightGate-Pro extension** is

pinned to the toolbar, it can be switched on/off at any time by clicking on the application icon.

Using the TightGate-Pro extension

Using the TightGate-Pro extension is very simple. Once everything is set up and configured correctly, simply enter an Internet URL in the address bar of the Chrome browser and send it.

- A message window opens asking whether the URL in question should be opened with TightGate-Pro.



- Confirm the entry by clicking on the button **Open TightGate-Pro**.
- The link is now transferred to TightGate-Pro. If the TightGate-Viewer is already running in the background, it is brought to the foreground and the link is opened there in a new tab. If the TightGate-Viewer is not yet running, it is started automatically and the link is opened there.

Uninstalling the extension

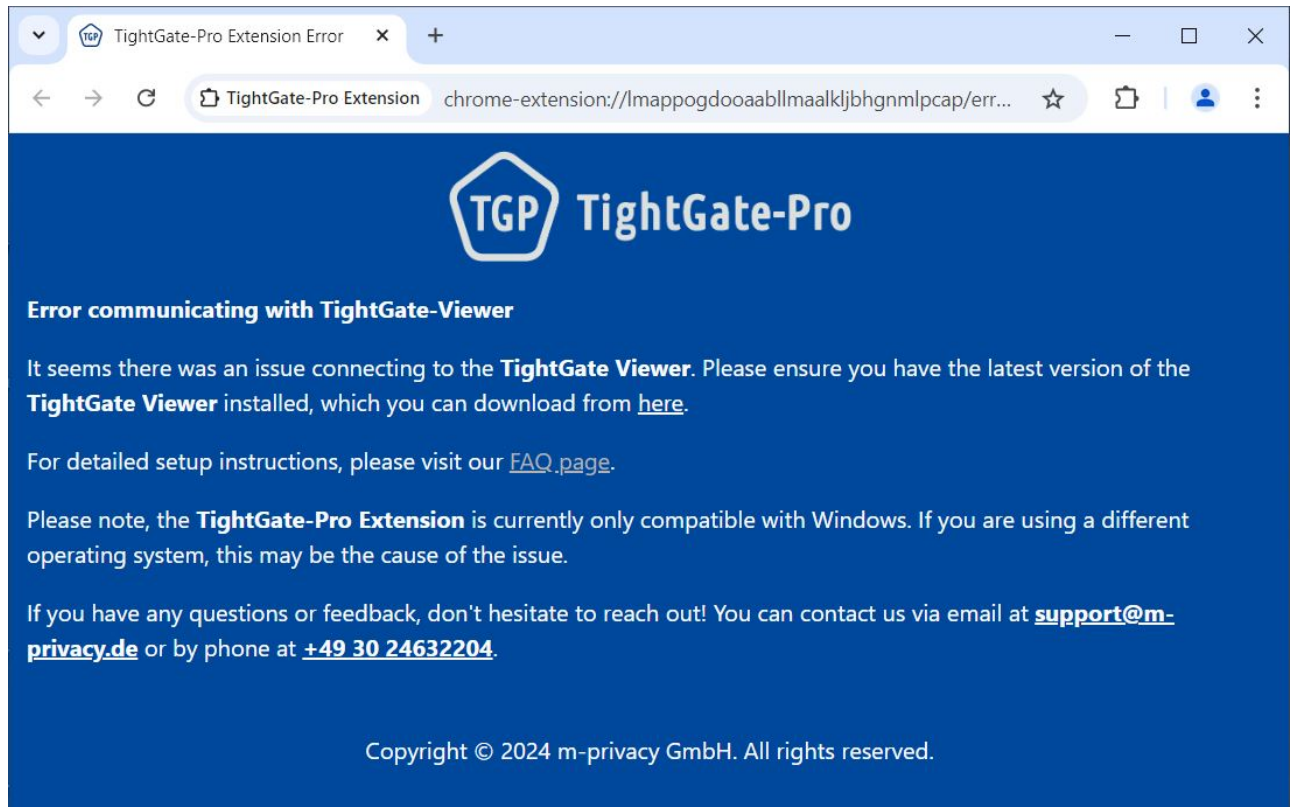
Uninstalling the TightGate-Pro extension is done in the following steps:

- Click on the three-dot menu in the top right corner of Chrome.
- Go to **Extensions > Manage Extensions**.
- Select the **TightGate-Pro extension** and click on the **Remove** button.

Troubleshooting

If the message window for opening links in TightGate-Pro does not open, check the following:

- Is TightGate-Viewer installed? -> Solution: If TightGate-Viewer is not installed, the TightGate-Pro extension displays the following error page after installation:



The TightGate-Viewer can be installed and configured as [be installed and configured as described here](#).

- Is the TightGate-Pro extension active? -> See [Setting up the extension](#).
- Is the link entered as internal in the URL_Whitelist.txt? -> See [Instructions for configuring the whitelist](#).

From:
<https://help.m-privacy.de/> -

Permanent link:
https://help.m-privacy.de/doku.php/en:faq:tightgate_pro_chrome_extension

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