The following error message appears: "Error writing to the .tglock file" What should I do?

The problem occurs very rarely and can be resolved by resetting the profile. To do this, the user must log out of TightGate-Pro. Then please log in as administrator ***maint*** and choose the menu item **Reset profile** for the corresponding user ID. The user can now log in again as normal.
Note: The **Reset profile** resets all user settings, but bookmarks are retained.

From:
https://help.m-privacy.de/ -

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